



### **Audience Polling Results**

### **The MPF 2015 Leadership Conference**

May 7, 2015 - Atlanta, Georgia

90 managing partners and leaders of smaller and mid-size law firms





#### The MPF 2015 Leadership Conference

Thursday, May 7, 2015 Capital City Club – Atlanta, Georgia

#### **Audience Polling Results**

A Panel Discussion Featuring Audience Polling Technology

This section contains the polling results created during the panel session featuring Audience Polling Technology (APT). The session featured a panel discussion consisting of four of the country's top law firm management consultants. Approximately ninety (90) managing partners and firm leaders participated, representing firms ranging in size from 6-500 lawyers.

#### **Moderator:**

#### John Remsen, Jr.

President & CEO, The Managing Partner Forum President, TheRemsenGroup

#### Panelists:

#### **Sherry Cushman**

Executive Managing Director, Cushman & Wakefield

#### **Gerry Riskin**

Founder and Chairman, Edge International

#### **Barb McGivern**

Vice President, Large and Medium Law Firms, Thomson Reuters

#### Robert A. Young, Esq.

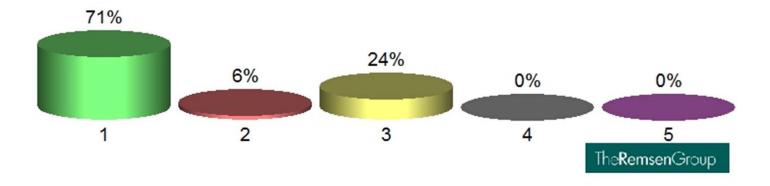
Chair, ABA Law Practice Division

Past Managing Partner, English Lucas Priest Owsley



### What is the primary reason you decided to attend The MPF Leadership Conference?

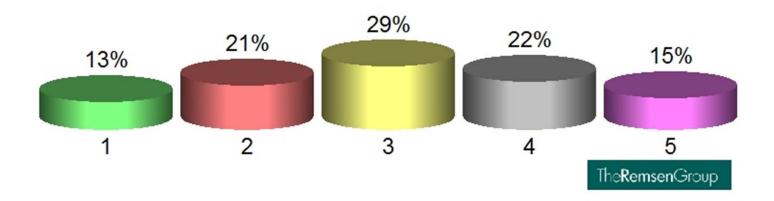
- 1. To learn how other law firms are dealing with change
- 2. To meet and develop friendships with other firm leaders
- 3. To hear recommendations from consultants and faculty experts
- 4. To earn valuable CLE credit
- 5. I think I must be at the wrong conference!





#### How many lawyers do you have at your firm?

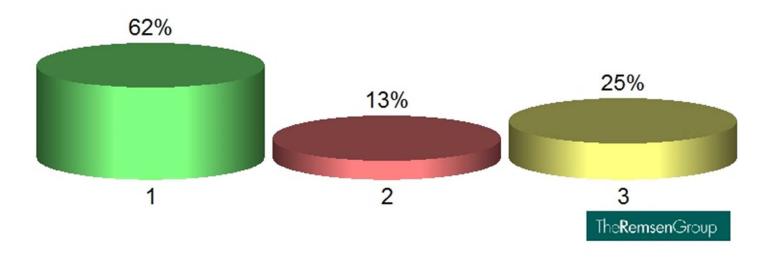
- 1. < 20 lawyers
- 2. 20-34 lawyers
- 3. 35-74 lawyers
- 4. 75-124 lawyers
- 5. > 125 lawyers





#### Over the past three years, have your partners become...

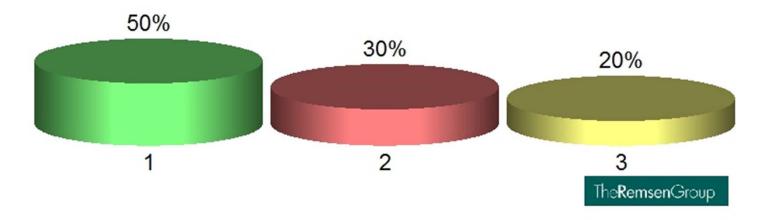
- 1. More collaborative, especially across practices and offices?
- 2. Less collaborative?
- 3. I haven't noticed any change in either direction.





### Over the past three years, have your partners' moods been...

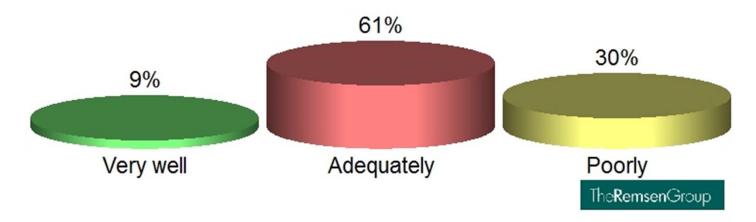
- 1. More upbeat, positive, friendly, or optimistic?
- 2. More negative, irritable, isolated or pessimistic?
- 3. I haven't noticed any change in either direction.





## On the whole, the lawyers in our firm are coping with change...

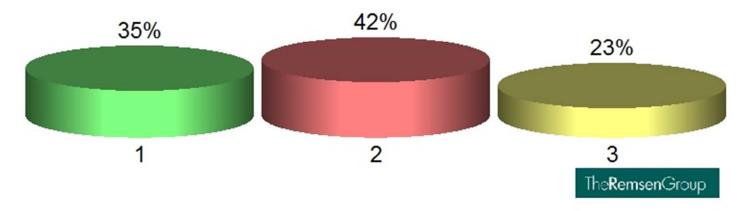
- 1. Very well
- 2. Adequately
- 3. Poorly





# Question #1: Does your firm have a written strategic plan?

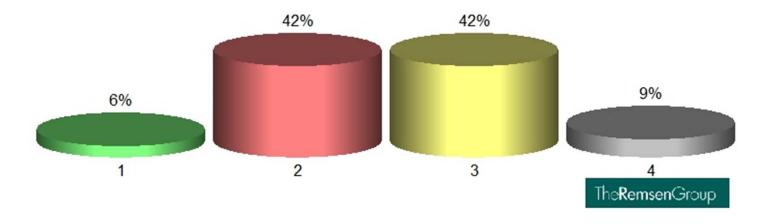
- 1. Yes
- 2. No
- 3. In progress





### Of firms with a plan, which statement best describes your success with implementation?

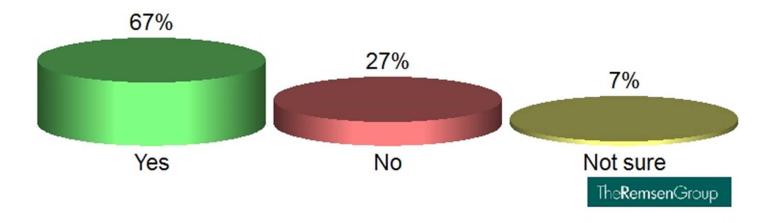
- 1. Very well. We're diligently implementing our goals and objective.
- 2. Pretty well. We've accomplished some things, while others remain elusive.
- 3. Fair. We've made some progress, but could be doing a much better job.
- 4. Poor. We've accomplished little of what we've set out to do.





## Of firms with a plan, can you attribute improved team-work and cohesiveness to the plan?

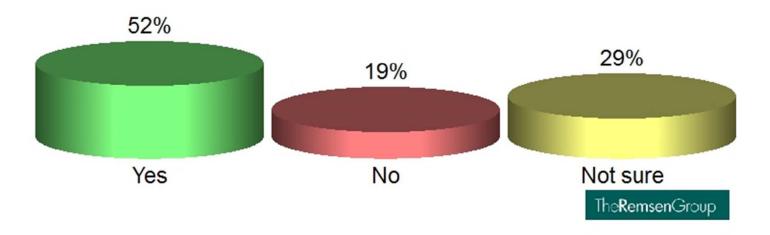
- 1. Yes
- 2. No
- 3. Not sure





## Of firms with a plan, can you attribute improved firm profitability to the plan?

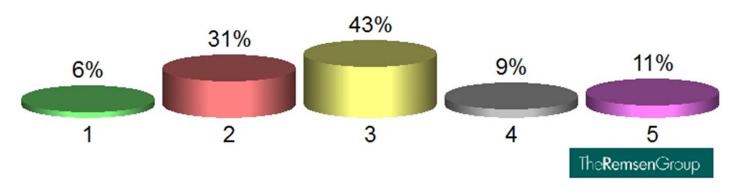
- 1. Yes
- 2. No
- 3. Not sure





### Of firms <u>without</u> a plan, which statement best describes the reason why?

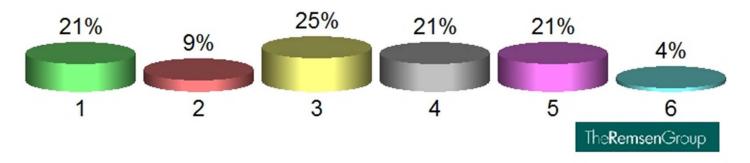
- 1. I don't think we need one and most of my partners agree.
- 2. I'm sold, but not enough of my partners agree.
- 3. We're too busy. Not enough time.
- 4. It's too expensive with little return to show for it.
- 5. Not sure. Never thought about it.





## How long have you served as your firm's managing partner?

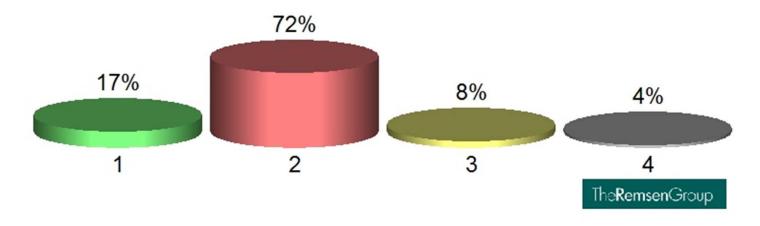
- 1. < 1 year
- 2. 1-2 years
- 3. 3-5 years
- 4. 6-10 years
- 5. > 10 years
- 6. Other





#### Do you enjoy the leadership role?

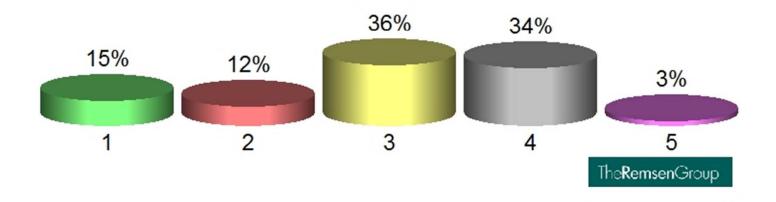
- 1. Love it....even more than practicing law!
- 2. I enjoy it. Some days are better than others.
- 3. It's OK, but I'd rather be practicing law.
- 4. I don't like it at all, but there's nobody else to do it.





#### Do you have a formal job description?

- 1. Yes. It's in writing and we follow it.
- 2. Yes. It's in writing, but often ignored.
- 3. No. But I wish I had one.
- 4. No. And I don't want one.
- 5. Other





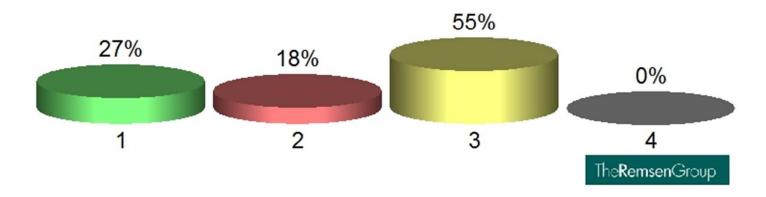
What do you believe to be your most important contribution in your role as managing partner?





## Would you like to have more or less authority to tackle tough issues?

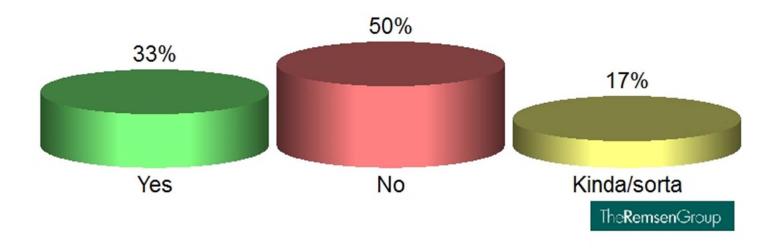
- 1. Considerably more authority
- 2. Somewhat more authority
- 3. About right the way it is
- 4. Too much authority is given to the position





### Are you proactively grooming your successor?

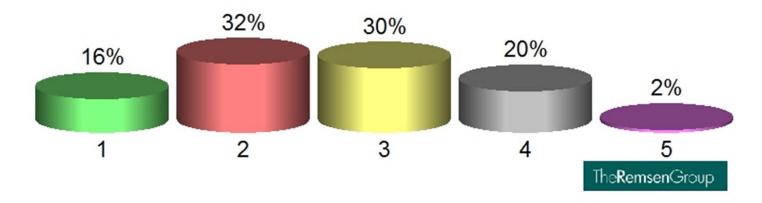
- 1. Yes
- 2. No
- 3. Kinda/sorta





#### How has your firm performed financially so far in 2015?

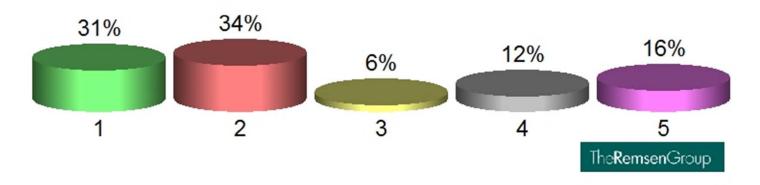
- 1. Much better than expected. We've had a very good year so far.
- 2. Somewhat better than expected. A solid, relatively good year,
- 3. About what we expected. We're doing OK.
- 4. Somewhat disappointing. Not where we want to be.
- 5. Very disappointing. Not good at all.





## From where has your firm felt the most intense competition over the last three years?

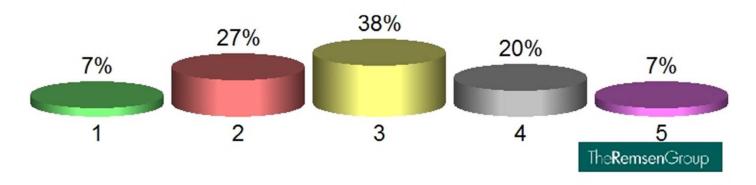
- 1. Larger (national or international) firms
- 2. Same size firms with similar practices
- 3. Boutique firms
- 4. Disruptors
- 5. In-house counsel





### Is your firm vulnerable to disruptive changes going on within the legal profession?

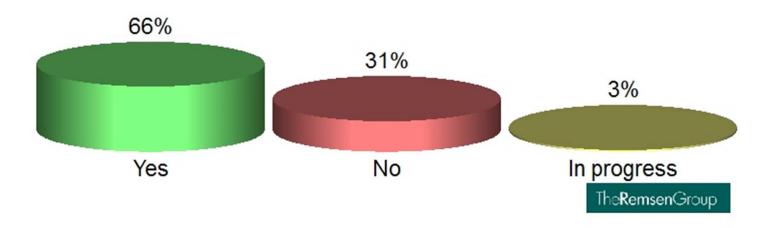
- 1. We won't be affected much at all into the foreseeable future.
- 2. We will be modestly affected here and there.
- 3. We are somewhat vulnerable to these changes.
- 4. We are extremely vulnerable to these changes.
- 5. Not sure / don't know.





### Has your firm adopted a two (or more) - tiered partnership structure?

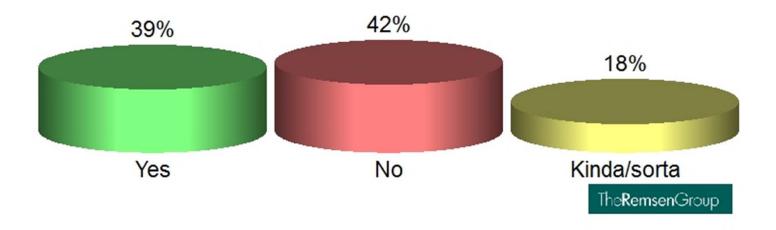
- 1. Yes
- 2. No
- 3. In progress





## Does your firm have clearly defined (written) criteria to become an equity partner?

- 1. Yes
- 2. No
- 3. Kinda/sorta





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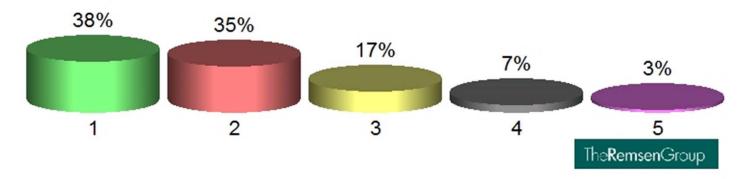
#### **Questions Provided by Managing Partners**

During lunch, we presented several questions provided by the managing partners themselves. We received 28 questions and presented several of them for polling. This section contains the results.



### In your firm, what is the multiple in compensation between the lowest paid and the highest paid equity partner?

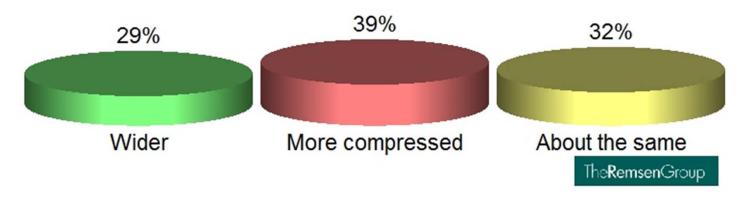
- 1. < 3
- 2.3-5
- 3.5-7
- 4.8-10
- 5. > 10





# In which direction has this multiple been trending over the last three years?

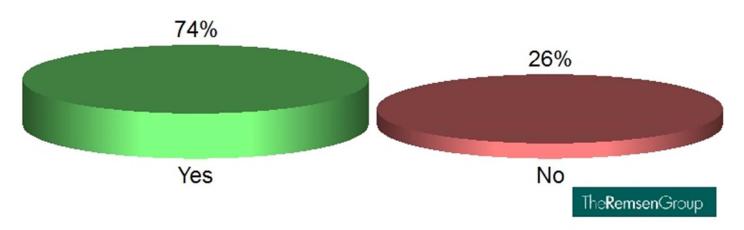
- 1. Wider
- 2. More compressed
- 3. About the same





# Does your firm have equity partners who have not developed a book of business?

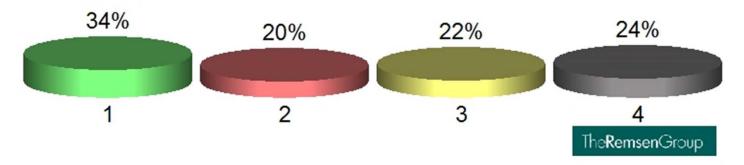
- 1. Yes
- 2. No





### How does your firm elect members of its Management Committee?

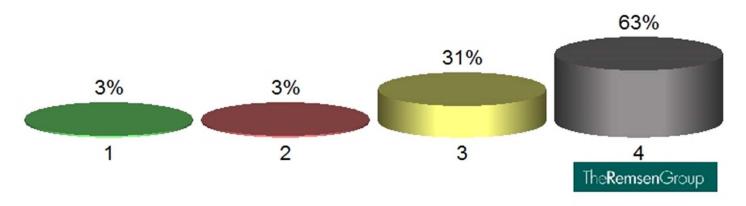
- 1. Wide open, transparent (e.g., Nominating Committee, "campaigning")
- 2. Closed (e.g., no public declaration of candidates, secret ballot, results but no details)
- 3. Something between these two approaches
- 4. We do not have a Management Committee.





## Does your law firm employ surveys to measure attorney and/or employee satisfaction?

- 1. We survey attorneys.
- 2. We survey employees.
- 3. We survey both.
- 4. We survey neither.





# Does your firm have a formal client feedback program?

- 1. Yes
- 2. No

